

INFORMATION TECHNOLOGY AND MEDIA SERVICES

CPEEL Orientation 22 February 2017

The Role and Functions of MIS/ITeMS in Promoting Academic Programme in UI

Fellow, Nigeria Computer Society (FNCS)

B.Sc.
Computer
Engineering

M.Sc., Ph.D.
Computer Science

MBA, Cert. RCI PMP, ITILV3 MCSE,

MCSE, CCNA, SAP

TERP10







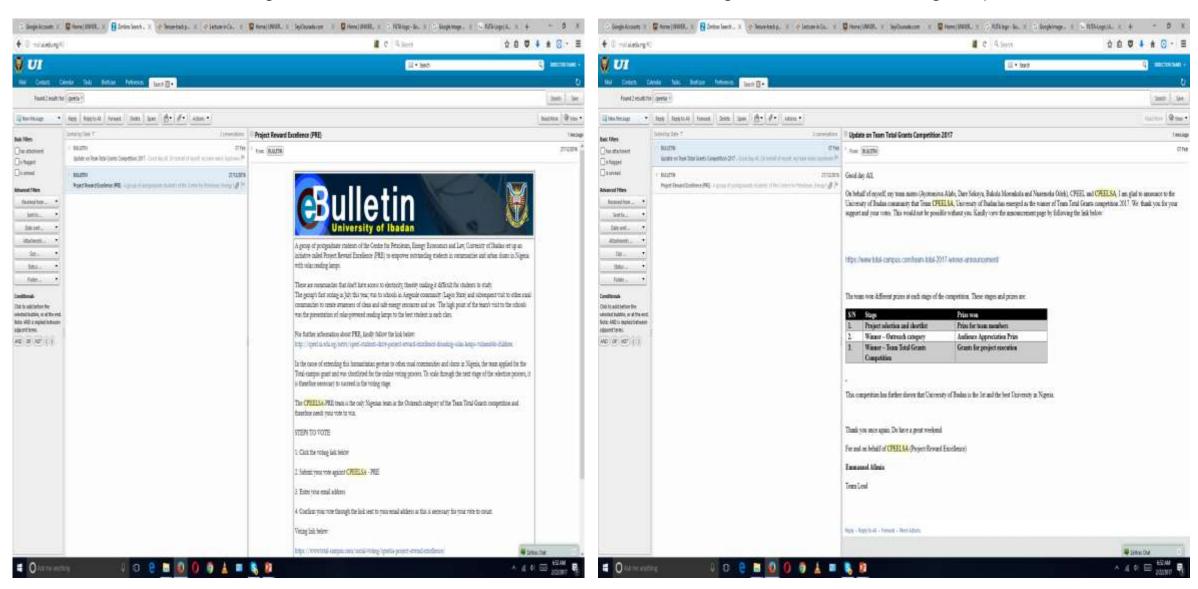




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...doing IT right.

CPEEL-Project Reward Excellence (PRE) to empower

outstanding students in communities and urban slums in Nigeria with solar reading lamps.





Outline

- ► About ITeMS
- **►**Sub-units
- **▶**Services
- **▶**Challenges
- **►**FAQs



Vision

To be the preferred source for all computing, information, technology and media solutions



Mission

- ▶To provide world-class information technology and media services for teaching, research and administrative excellence
- ▶To develop processing and storage capabilities so as to preserve society's value while supporting sustainable development
- ▶To conduct research on regular basis into information technology and media issues



Values

- •Sustainability
- ·User-focused
- ·Reliability
- ·Excellence
- Uniqueness
- Integrity



Units

- ►MIS Management Information Systems ID cards, websites
- ►ITNH Information Technology, Network and Hardware
- Internet services
- ►UMC University Media Centre Media coverage
- ►TRD Training, Research and Development Training
- ►CoM College of Medicine Services
- ▶ Diamond FM 101.1 Community Broadcasting



Staff

- Number 140
- **▶**Cadres
 - ►Systems Analyst
 - ► Network Administrator
 - ▶ Webmaster
 - **►**Editor
 - **▶**Computer Operator



Internet Access

- ▶ New direction: Fibre + LAN + Wi-Fi
- ►Sustainable + Reliable
- ► PG School
- ► New VC Office complex: in-house
- ► UHS: contractor



Student wi-fi

- ▶ Radio access without authentication
- ►Solar power installation not on warranty any longer
- ►No spares for sustainability
- ▶Central communications mast is down



- ► Intern operated
- ► Staff supervisor
- ► Revenue location
- ► Power (Diesel and inverter) issue



E-mail System

- ▶ Open source
- **▶**Features
 - collaboration
 - chatting
 - sharing
 - Secured
- ► Adapts to all devices
- ► Hosted locally for staff
- ▶Gmail-based for students



Software Groups

- ► Newly created
- ► Post-UTME portal
- Developed Automated SMS portal
- ► Result Processing & Transcript System



Result Processing

- ► Tested for 2 years
- ► Science and Social Sciences
- ► Adopted for University
- ▶Part-time resources



Diamond FM101.1

- ► Stereo output
- ▶15 hours operation
- ► Volunteers/Graduate Interns



E-bulletin

- University Bulletin by email
- Sent to all emails
- ► Content from VC and DPC
- ► Also available on website
- ► Social Media mention report



Present Awards, Grants and Achievements (2014-2016)

- ▶Online payment for Post-UTME was facilitated by ITeMS for the first time in UI
- ▶Diamond FM won an international grant Web We Want
- ►UI website ranked first on Webometric Rankings of Nigerian Universities January, July 2016 and January 2017
- ▶ITeMS facilitated the development of application for result processing which has been adopted in UI





Present Awards, Grants and Achievements (2014-2019) contd.

- ►UI web portal won the best web presence award by NITDA (National Information Technology Development Agency) in 2015
- ►Bandwidth of Network was negotiated from 90MBps to 200MBps to 255MBps to 310MBps at the same old cost
- ▶E-Bulletin was introduced with wider reach at less cost



Future (2017 -)

What you sow is what you reap, any investment on ITeMS will yield great rewards!!!

- Align with VC's vision on digitalization Page 188 - 204 of his Agenda (2015 - 2020)



Challenges

- **▶** Electricity
- ▶ Personnel
- ► Infrastructure
- **▶** Funds
- ▶ Vehicles
- ▶Office space



Office Space at Old NISER

- **▶**Inadequate
- ▶ Not well ventilated
- ► Toilet facilities needed
- ►Exit route needed
- ► Partitioning needed
- Building renovation required
- ▶ Building expansion necessary







FAQs

- ► MIS = ITeMS?
- ▶Student e-mail services?
- ► Contact at ITeMS?
- ►Internet access? Payment?

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